

## **AGRITURISMO REGULATION**

**1. BOOKING** - The reservation will be final only after the communication of the receipt of the deposit equivalent to about 30% of the total rental fee, unless otherwise agreed in writing.

**2. CHANGES** - After the booking has been made, any changes can only be agreed by written communication.

**3. WITHDRAWAL** - In case of cancellation of the reservation by the customer, the entire deposit will be retained, in case of cancellation of the reservation by the manager, double will be returned. There will be no other claims for any damages suffered by the parties, a. for the client of missed vacation etc. b. for the manager of non-booking etc. The booked apartment is considered free and available from the day after the booking date if the customer does not show up and has not paid the full amount.

**4. PAYMENT AND CHECK-IN** - The payment of the entire stay must be made at least three working days before the arrival date. For amounts lower than or equal to € 1000, payment can also be paid in cash at the time of check-in. We do not accept checks or other forms of payment.

**5. SECURITY DEPOSIT** - deposit upon check-in a cash security deposit of € 100 will be required for each occupied apartment. This deposit will be returned on the day of departure after checking the apartments. If damage exceeds the deposit in the apartments, full compensation will be required.

**6. DEPARTURE AND CHECK-OUT** - On the day of departure the apartment must be vacated in the state in which it was found from 7:30 to 9:00. In case of early departure and during the night, the security deposit will be returned by post or by bank transfer. In the event that the apartment is released in obvious disorder, the deposit will be retained in full and only the residual amount of the expenses incurred to tidy up will be returned later.

**7. VISITORS** - During the day, guests are requested to report the presence of relatives and friends to the management. At night the presence of strangers is strictly forbidden in any room of the Country House. Access to the apartments and common areas of the Country House is not allowed to strangers and people not registered or previously recognized through an identity document viewed by the management. To host friends or relatives during the day and to be able to use the services of the farm, a daily contribution of € 10 per person is required.

**8. ANIMALS** - a. Equip yourself with the necessary for the well-being of your pet; - b. Manage your pet's behavior so as not to disturb other guests; - c. Keep your pet on a leash while it is inside the farmhouse, or in the garden; - d. Do not lead your pet into the relaxation area. - And. Clean up the droppings of your animals; - f. If animals are used to getting on the sofa and bed at home, they will most likely do the same thing at the farm too. Pet owners are committed to bringing towels and sheets to cover the surfaces and avoid getting dirty with saliva, hair or other things.